MD MVA Emergency Contact Information Now Available

The Maryland Motor Vehicle Administration recently began incorporating emergency contact information into individual driving records. The service is optional and if interested, Maryland drivers may register their information on the MVA website (http://www.mva.maryland.gov). Simply go to the website and click on the Emergency Contacts link on the right side of the homepage. We highly encourage you to register for this free service and to spread the word to all Maryland drivers. You never know when an accident may render you unconscious and this data provides a way for first responders to contact a family member or loved one. CapWIN is pleased to announce that this information is also now included in Maryland METERS returns through our Query tool. Names, addresses, phone numbers and relationship will all be displayed as part of our standard data returns. We are exploring possible ways to provide this same information to our VCIN users in the near future.

Skill Sets

Have you checked out and updated your Skill Sets lately? The Mobile Client possesses a unique feature that no other known application provides to its users. That feature is the ability to search for users with specific training and skill sets, not only from within your agency, but also across agencies. We recently added several new skill sets and highly encourage all of our member agencies to take advantage of this tool. In order to provide the maximum return for this feature, it is incumbent upon you the user to keep your skill sets up to date. If you possess a specialty skill or have training in a unique area please have your Agency Administrator add those skills to your User Profile. If there is a skill that you do not see listed and would like to have added, send a short e-mail to alee@capwin.org and we will evaluate for possible future use.
CapWIN is pleased to advise our users that work is progressing on our new handheld version. We are actively working on development of two solutions in sequence: 1) a mobile browser based solution that will work on most deployed devices (e.g., RIM Blackberry, Apple iOS, and Google Android); and 2) dedicated applications specific to operating systems. This first version will provide users with the ability to view live CapWIN incidents as well as the opportunity to browse Maryland Motor Vehicle Administration. MVA data returns will also include photographs.
Expanded Social Networking
Facebook & LinkedIn

CapWIN's presence in the social media arena continues to expand. We are excited to have a Facebook page, a LinkedIn company page and a LinkedIn group. If you have not yet explored these rapidly growing forms of social media we encourage you to take a moment, create a free account and take a look around. Once you have created a profile, simply search “CapWIN” and begin following us. As a side note, they also offer mobile applications for most smart phones.

Updated Users

As we enter into a new year we would like to remind the Agency Administrators that now may be the perfect time to review your agency’s users and deactivate the accounts for any personnel that are no longer employed. Since we here at CapWIN have no way of knowing employee status we rely on you to keep the user Directory up-to-date. Thanks.

Upcoming Training

CapWIN offers training every month. Scheduled dates are listed and updated on the event calendar contained on the CapWIN website. The CapWIN V2 Mobile Client course is designed for all users of the CapWIN System, both sworn and non-sworn. This is the main course recommended for all CapWIN Users. This hands-on course will present students the general knowledge and skills needed to actively use the CapWIN System and its complete functionality.

Upcoming Training Dates

May 2012
Wednesday, May 16th

June 2012
Wednesday, June 6th
Tuesday, June 19th

New Agencies

We would like to welcome the following agencies that recently joined CapWIN;
Baltimore Environmental Police Department
Bel Air Police Department

Capital Wireless Information Net (CapWIN)
6305 Ivy Lane, Suite 300
Greenbelt Maryland, 20770

For more information about CapWIN visit www.capwin.org or call us at 301.614.3700
## CapWIN Board of Directors

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__Need Help?__

Contact the CapWIN Help Desk!

For **Technical Support**, please call (301) 614-3730.
You can also complete a Help Request Form by [Clicking Here](#).

__Capital Wireless Information Net (CapWIN)__

6305 Ivy Lane, Suite 300
Greenbelt Maryland, 20770

The CapWIN staff is pleased to present the current issue of our bi-monthly newsletter, CapWIN Mobile News. We will be distributing the newsletter electronically and welcome any feedback from you, our user community. Feel free to e-mail any comments to alee@capwin.org.