



From all of us at the University of
Maryland's
CapWIN / MATOC Office

Season's Greetings!

We wish you and yours a safe and
happy holiday season



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Remembrance of Tom Steele

The CapWIN staff would like to take a moment and send our thoughts, prayers and condolences out to the family of George "Tom" Steele. Tom passed away on November 12, 2011. Many of our CapWIN members were fortunate enough to work with or at least have their paths cross with Tom at some point over the past forty-plus years. For those of you who may not be aware, Tom's involvement in public safety dates back to the early 1970s. He served and assisted the Metropolitan Police Department, the Alexandria Virginia Police Department, the Maryland

State Police, the State of Delaware, and most recently the University of Maryland. He served on and chaired a large number of public safety committees, such as the Metropolitan Washington Council of Government's Law Enforcement Technology Committee. He will be remembered most fondly here at CapWIN for formulating the Capital Wireless Information Network, yes Tom created our name. May you rest in peace, our dear friend.

Skill Sets

Have you checked out and updated your Skill Set lately? The Mobile Client possesses a unique feature that no other known application provides to its users. That feature is the ability to search for users with specific training and skill sets, not only from within your agency, but also across agencies. We recently added several new skill sets and highly encourage all of our member agencies to take advantage of this tool. In order to provide the maximum return for this feature, it is incumbent upon you the user to keep your skill sets up to date. If you possess a specialty skill or have training in an unique area please have your Agency Administrator add those skills to your User Profile. If there is a skill that you do not see listed and would like to have added, send a short e-mail to alee@capwin.org and we will evaluate for possible future use.

Expanded Social Networking Facebook & LinkedIn

CapWIN's presence in the social media arena continues to expand. Along with our previously mentioned Company page on LinkedIn we also now have a LinkedIn Group that you may choose to follow. We are also excited to announce that we now have a Facebook page, that you can "Like". We are currently examining Twitter and will probably incorporate a Twitter feed in the near future.

If you have not yet explored these rapidly growing forms of social media we encourage you to take a moment, create a free account and take a look around. Once you have

created a profile, simply search "CapWIN" and begin following us. As a side note, they also offer mobile applications for most smart phones.

CapWIN Services

When you think of CapWIN is the only thought that comes to mind that of our Mobile Client? We appreciate that, but if it is you may be missing out on a much larger picture. CapWIN's staff and on-going partnerships allows us to provide cutting edge consulting services for all of your information and technology needs. If you have any sort of technology need do not hesitate to touch base with us.

Upcoming Training

CapWIN offers training every month. Scheduled dates are listed and updated on the event calendar contained on the CapWIN website. The CapWIN V2 Mobile Client course is designed for all users of the CapWIN System, both sworn and non-sworn. This is the main course recommended for all CapWIN Users. This hands-on course will present students the general knowledge and skills needed to actively use the CapWIN System and its complete functionality.

Upcoming Training Dates

Friday, January 13th

Tuesday, February 7th

Tuesday, February 21st

Capital Wireless Information Net (CapWIN)

6305 Ivy Lane, Suite 300
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For more information about CapWIN visit www.capwin.org or call us at 301.614.3700

**Need Help?
Contact the CapWIN Help Desk!**

For **Technical Support**, please call **(301) 614-3730**.
You can also complete a Help Request Form by [Clicking Here](#).

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The CapWIN staff is pleased to present the current issue of our bi-monthly newsletter, CapWIN Mobile News. We will be distributing the newsletter electronically and welcome any feedback from you, our user community. Feel free to e-mail any comments to alee@capwin.org.